

The Macroeconomic Impact of AI  
Implementation in Workforce: Implications for  
Developing Countries and South America.

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## **Abstract**

This research studies Artificial Intelligence economics specifically regarding narrow AI influences on productivity while assessing its effects on labor markets together with income equality. The implementation of automatic systems through artificial intelligence creates both sizable gains in performance and technological development and dangerous disadvantages like employment losses with rising economic class divisions. This research conducts an analysis to reveal the various problems and prospects that exist when different regions adopt AI-driven advancement bulletproof.

European developed economies implement AI developments with restraint because they need to fulfill regulatory requirements which ensure ethical practices while maintaining data security and protecting employees. The strict oversight through regulation impairs AI deployment speed because it weighs heavier than the market-driven approaches utilized by both China and the United States. Developing economies encounter infrastructure limitations and restricted AI adoption potential yet they maintain opportunities to use AI systems that benefit their economic development particularly in healthcare and education as well as logistics and agricultural sectors. The nations need to handle obstacles stemming from inadequate digital infrastructure and skill shortages among workers and economic dependencies with advanced economies to maintain their position.

Policy interventions which cover reskilling programs together with digital infrastructure investments and AI governance frameworks should be established as a way to foster inclusive economic development and prevent risks arising from automation. AI adoption without proper proactive strategies will intensify present social disparities through its advantages to highly skilled workers and capital holders who replace those performing routine work. The proper training of workers for changing labor market requirements allows AI to function alongside human employees for boosting satisfaction levels and generating new industrial sectors.

This research evaluates technological evolution and market employment data and AI advancements to show societies which approaches help transition into AI-driven economies while reducing economic inequality. A combination of AI optimization and protection for workers and innovation development and fair technology access represents the thesis conclusion. AI plays the role of achieving sustainable economic growth by supporting proper regulations alongside strategic investments and workforce flexibility methods.

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## 1. Introduction

One of the most rapidly transformed technological advancements of the 21st century has been on Artificial intelligence (AI). AI is transforming the global economy at an unprecedented rate, from automating routine tasks to changing entire industries. But its effects are not uniform and often generate opposing opinions. On the optimist side, people imagine AI will boost economic growth, augment human capabilities and spur innovations, but a gloomy scenario is also in sight as fear of mass unemployment, labor market polarization and the widening gap between the rich and poor remain worrisome. The duality of these perspectives underpins a critical question: What will be the macroeconomic outcomes and societal structures when AI, especially today's narrow implementations, is introduced?

The focus of this thesis is narrow AI, which is a subset of artificial intelligence that excels in specific tasks like pattern recognition, natural language processing, and automation. While general AI aims to be as human 's like specifically in terms of intelligence, narrow AI is far more specific, but by virtue of that specificity it is much more efficient. Proliferated in chatbots, recommendation algorithms and industrial automation, its potential to catalyze economic transformation is increasingly being recognized. This study examines the narrow AI's economic implications in order to understand its role in changing productivity, employment, and inequality.

The timing is timely as societies are trying to understand the implications of integrating AI into their economies. In Europe and the US, narrow AI is already a major source of productivity growth in technology, logistics and finance. However, its wide adoption is not without difficulties, specifically, it's supposed to displace jobs and might further deepen inequality. In addition, AI has a reach beyond advanced economies. For the labor intensive, technology deficient developing countries, AI adoption entails its own challenges and opportunities. To formulate equitable policies that deliver broad based benefits, it is important to understand these regional and sectoral dynamics.

This exploration is set within a historical lens. We can learn from the industrious revolution as well as the advent of digital technology to manage the transitions of the labor market as well as easing of social effects. Reskilling programs and strengthened social safety nets are needed to help those hit by disruption from technological advances because there are these parallels.

The thesis seeks to contribute to the ongoing discussion of the economic implications of AI, by offering a structured and balanced analysis. By exploring both the opportunities and the challenges, it is meant to inform policymakers, businesses and researchers on the pathways to extract the maximum potential from AI, while managing the associated risks. This study hopes to highlight challenges, implications, and possible scenarios of AI integration into the global economy.

## 2. Conceptual Framework

### 2.1 Definition of Narrow AI

Weak or narrow AI also known as Artificial Intelligence is an artificial intelligence system that is designed and trained to carry out the assignment for a single purpose, typically excelling in activities such as pattern recognition, natural language processing and process automation. Narrow AI, in contrast to general intelligence, is not designed to have all these general capabilities, such as consciousness, reasoning and flexibility to solve problems in different domains that general AI is supposed to have<sup>1</sup>. But its scope is limited to preordained tasks that it can perform at or above human capability in particular cases<sup>2</sup>.

Narrow AI can be found deployed into business operations as a chatbot, recommendation algorithm, or even a machine learning model optimizing a particular function such as inventory control or customer support. While these systems are highly efficient to perform their assigned tasks, they are unable to generalize or adapt to new tasks that fall outside the programming. Much of what is generalized as AI today is just “souped-up autocorrect”, as Krugman notes, and not true intelligence<sup>2</sup>. In this case, with Narrow AI tools such as ChatGPT or machine learning algorithms help businesses become more productive, but their application and scope are limited.

#### Economic Significance

Narrow AI is important because it can automate targeted parts of industries and labor markets and gives rise to substantial efficiency gains. AI has become a platform for economic growth by increasing productivity in manufacturing, healthcare, logistics and finance<sup>3</sup>. According to the CEPR report, artificial intelligence could boost global productivity by 4-6 percent a year over the next decade, as AI is able to automate operations and eliminate the need for human intervention in repetitive, high-volume tasks<sup>4</sup>.

Economists frequently try to compare AI’s economic impact to that of previous technological revolutions, when breakthroughs like the personal computer or the internet drove huge productivity boosts. According to the McKinsey Global Institute and PricewaterhouseCoopers (PwC)<sup>5</sup>, AI could boost global GDP by up to 14% by 2030<sup>4</sup>. Based on these projections, AI can be a critical driver of future economic growth even in its narrow implementation.

While narrow AI has been adopted unevenly across industries, some industries have used it more effectively than others. For example, tech and other large-scale companies are enjoying huge productivity gains by using AI, meanwhile small businesses might find it difficult to afford developing and deploying AI<sup>3</sup>.

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<sup>1</sup> Acemoglu, D. and Restrepo, P. (2019). The wrong kind of AI? Artificial intelligence and the future of labour demand. *Cambridge Journal*

<sup>2</sup> Krugman, P. (2023). *A.I. could be a big deal for the economy (and for the deficit, too)*. *New York Times*

<sup>3</sup> The Economist. (2024). *What happened to the artificial-intelligence revolution?*

<sup>4</sup> Ilzetzki, E. and Jain, S. (2023). *The impact of artificial intelligence on growth and employment*. CEPR.

<sup>5</sup> PwC (2017). *The Macroeconomic Impact of AI Technical Report of Artiazakhstan the Macroeconomic Impact of Artificial Intelligence*.

Ultimately the economic benefits of narrow AI can take a little while to grow, as the economy move slowly to adapt to and invest in these systems.

## **2.2 Context for this Review**

To understand the macroeconomic outcomes associated with the implementation of AI, we need a careful analysis of how the respective effects of automation and job creation interact. As an example, AI can bring large cost savings and efficiency gains, but the increases in income inequality and labor market polarization<sup>6</sup>. In particular, these concerns are relevant in sectors such as manufacturing and retail, where AI driven automation has already begun to shift workforce demand<sup>3</sup>.

The review will also look at how the economy could evolve as AI becomes more deeply embedded in it. Some believe AI will cause widespread job displacement, while others argue that it could bring about new industries or boost overall economic growth, provided businesses and governments take appropriate action<sup>4</sup>. As a result, this section will largely bear on how the positive and negative impacts of AI will affect income distribution, job security, and economic equality of these developments.

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<sup>6</sup> Sugat, L. (2024). *Quali sono i lavori minacciati dalle tecnologie digitali?* | E. Prytkova, F. Petit, D. Li, S. Chaturvedi e T. Ciarli.

### 3. Economic Implications of Narrow AI

#### 3.1 Impact on Productivity

Total Factor Productivity (TFP) is an important metric that will help to analyze how AI can contribute to alters in economic performance. TPF reflects the productivity of labor and capital inputs for production, reflecting efficiency changes due to innovation, technological change and/or changes in the ways organizations undertake activities. By contrast to labor or capital productivity, TFP captures the growth of output which results from incremental increases in knowledge and efficiency.<sup>7</sup>

AI can make a breakthrough increase the value of TFP through the optimization of the quality and productivity of economic activities. For example, AI and automation advance processes, decrease costs of errors, and allow companies to expand their functions using less resources. In manufacturing, AI robots increase accuracy and efficiency on the assembly line<sup>8</sup> while in logistics, predictive analysis reduce cost and wastage in supply chain<sup>9</sup>. These advances show how AI can deliver more output without incremental adjustments to conventional inputs such as people or equipment.

AI also, enables the improvement of decision-making because it can greatly aid with analyzing large quantities of information and recognize patterns which are extremely useful. In finance it results in better credit risk and fraud control, customers service, and faster and more efficient reports<sup>10</sup>. Collectively, these sectorial gains go on to contribute to form the bigger picture of economy improvement which is the key discovery of AI's contribution to productivity improvement. AI it is expected to increase global economic performance by a noticeable margin in a survey by the CEPR, the utilization of AI could raise global growth rates by 4 to 6 percent each year over the next decade<sup>4</sup>. This market growth potential comes from the ability of AI to endorse high productivity by automating, rationalizing decisions, and decreasing costs.

While the idea that AI is an engine of productivity is at the core of positive and negative views. The role of AI as a promising means for reducing the impact of data in terms of data processing, decision-making, and the automation of mundane tasks promises a dramatic growth in productivity within different industries. In their paper, Acemoglu and Restrepo observed that automation that comes with artificial intelligence increases productivity, reduces cost of production, and improve the general quality of work<sup>1</sup>. For instance, with elaborated data stream analysis to make decisions in real-time that are faster and far more accurate than human, it has been stated that 26 % of industries are incorporating the use of AI in their corporate decision-making process<sup>9</sup>.

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<sup>7</sup> Weil, D.N. (2016). *Economic growth*. London: Routledge, Taylor& Francis Group

<sup>8</sup> Deloitte (n.d.). *Deloitte Survey on AI Adoption in Manufacturing | Deloitte China*

<sup>9</sup> Srivastava, S. (2023). *Role of AI in Manufacturing: Use Cases and Examples*.

<sup>10</sup> Okwechime, J. (2024). *How Artificial Intelligence is Transforming the Financial Services Industry*. Deloitte

However, some economists believe that the productivity increase from the use of AI may take longer to manifest than is being currently predicted<sup>11</sup>. Thus, as much AI promises a lot, its potential economic gains might take time to materialize.

### 3.2 Impact on Labor Markets

#### Automation

A key part of the AI debate is displacement versus augmentation. One scenario is full automation, where machines entirely replace human labor. The sectors most vulnerable are those reliant on routine, repetitive tasks such as clerical work, accounting or translation<sup>12</sup>. As AI technologies will now be able to carry out core functions such as scheduling, order processing, and inventory management, the Economist points out certain industries that have previously been known for their labor-intensive nature such as retail, customer service, and logistics, have the possibility of seeing large reductions in their workforce. Acemoglu and Restrepo offer a similar argument, suggesting that over automation which focuses on substituting workers for machines rather than complementing their skills will lead to declining employment and rising income inequalities<sup>1</sup>. There are plenty of historical parallels to point to: for instance, when factories automated textile manufacturing during the Industrial Revolution.

An ILO study<sup>13</sup> shows exposure to generative AI technology by occupational groups in the graph below. Generative AI automation is most exposed to clerical support workers, with 24% of tasks with high and 58% with medium exposure. Others are much less exposed, with exposure levels not exceeding 4% on high exposure, and 25% on medium. This shows that AI can have a big impact in these occupations, but that most of the work will still require humans. Automation doesn't always mean job loss, technology can work with human labor, automating some repetitive and monotonous tasks, freeing workers to do more important work and therefore increasing worker productivity. The importance of the automated task in the occupation and how AI is incorporated in the production process, along with proper management's vision on retaining human labor<sup>13</sup>.

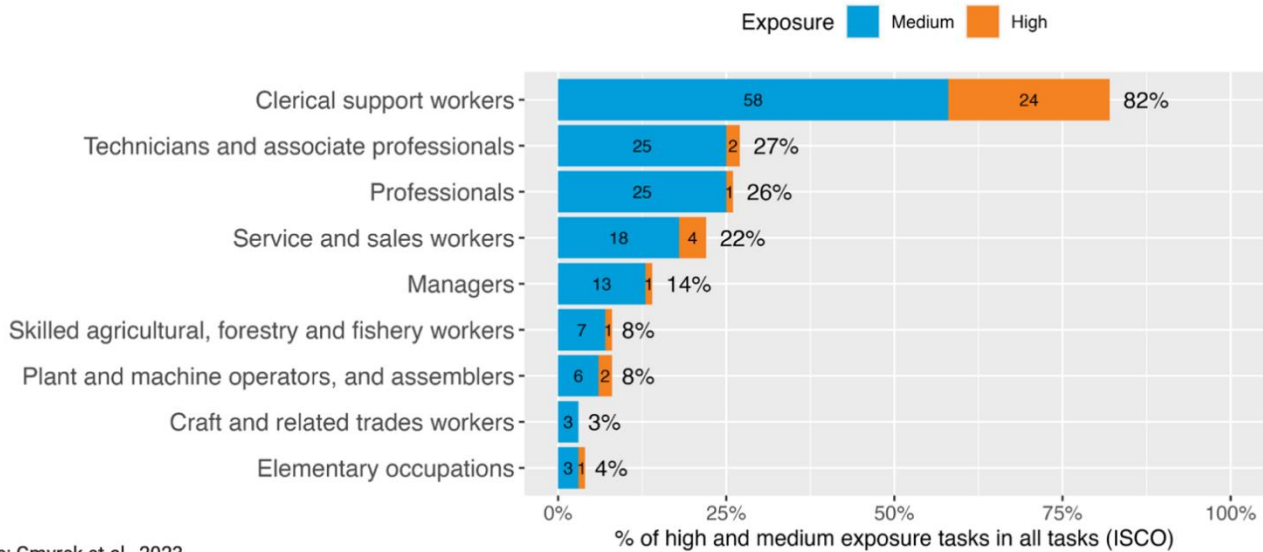
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<sup>11</sup> The Economist. (2022). *Why long-term economic growth often disappoints*.

<sup>12</sup> Gmyrek, P., Berg, J. and Bescond, D. (2023). *Generative AI and jobs: a global analysis of potential effects on job quantity and quality*. ILO.

<sup>13</sup> Berg, J., Snene, M. and Velasco, L. (2024). *Mind the AI Divide Shaping a Global Perspective on the Future of Work*. ILO

**Figure 1: Tasks with medium and high-level exposure to generative AI technology by major occupational group (ISCO 1-digit)**



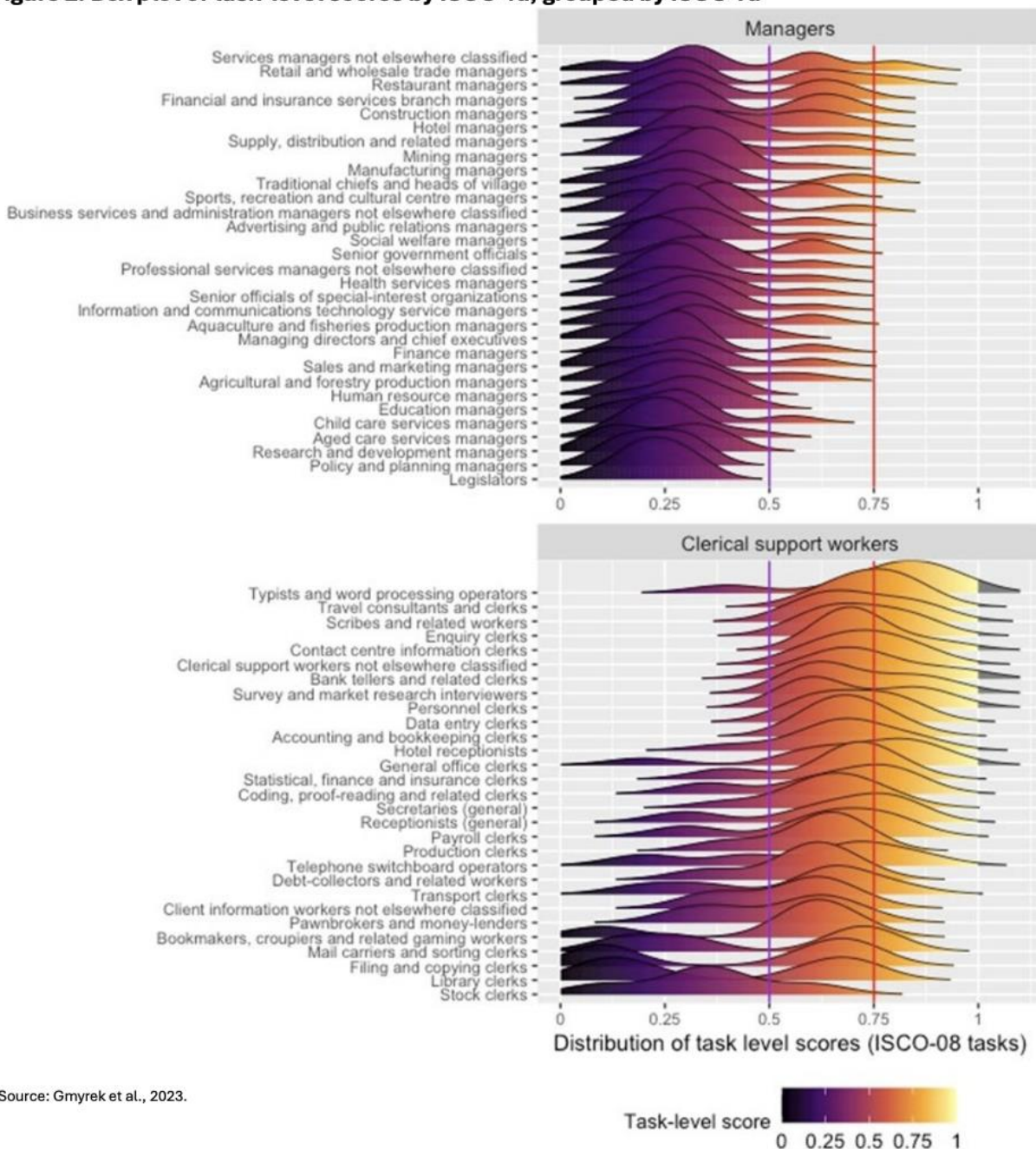
Source: Gmyrek et al., 2023.

Business outsourcing services, such as communication and call centers, are more exposed to automation as there have been major efforts in AI development to automate these tasks. One such example is HappyRobot, who has been working on an AI for the purpose of automating communication in logistics with increasing human-like traits<sup>14</sup>. This could be a huge threat to developing countries with a strong call center outsourcing industry, like India, which has also been a particularly profitable environment for women<sup>13</sup>.

Figure 2 below from an ILO study<sup>12</sup>, provides a visual representation of exposure coefficient scores for tasks in occupations using data from ISCO 1-digit group divided in managers and clerical workers. The larger the coefficient on the x-axis, the higher the exposure of said task is to technology. In the manager category, most of the tasks tracked have an exposure score inferior to the medium 0.5, with most of their tasks averaging 0.25 in exposure score. Meanwhile for clerical support workers majority of their tasks lie on the right of the medium exposure, with the average around 0.6-0.75, this further exemplifies the possibility of technology disrupting the tasks in such occupational category.

<sup>14</sup> Happyrobot.ai. (2024). *HappyRobot | AI communication. Built for logistics.*

**Figure 2: Box plot of task-level scores by ISCO 4d, grouped by ISCO 1d**



Source: Gmyrek et al., 2023.

The same study expands on the automation vs augmentation of tasks in occupational categories with mean and standard deviation which can be visually inferred by the diagram above. Jobs with tasks with a high mean exposure score and low standard deviation fall into high automation potential, meanwhile high augmentation potential have a low mean exposure score and high standard deviation. The concentration of exposure by tasks can be seen by the “steepness” of the curves around certain values. As shown in the managers category, the mean is lower than 0.5 and present a lower standard deviation, given how the distribution curves are not shallow, but rather accentuated, this indicates that these positions might be largely unaffected by the introduction of new technologies. The opposite is true for clerical support workers, with means higher than 0.5 and rather shallow curves, indicating a higher standard deviation, since only some tasks are relatively easy to automate, while others easy to augment, it might be difficult to pinpoint the specific effects of technology integration, the study refers to this condition as “the big unknown”<sup>13</sup>.

## **Augmentation**

On the other hand, AI can also enhance human abilities, by taking out time consuming, repetitive tasks, allowing workers to spend more time on more important tasks, possibly reducing error, increasing accuracy and efficiency. It often involves a shift towards more complex, creative and interpersonal roles. In the service sector, for instance, AI chatbots have been completing simple queries, allowing human representatives to concentrate on more complex questions and building client associations<sup>2</sup>. In healthcare, AI helps doctors with diagnostic tools with amazing pattern recognition capabilities and engineers use it to design more efficient systems or easily find the sources of problems and propose solutions. When AI augments human labor and creates a synergy between humans and machines, these operational challenges can be eased<sup>1</sup>. Recent ILO studies present data showing that in many cases gender-based exposure to augmentation is higher than to its automation counterpart, sometimes even doubling the exposure, suggesting that AI may have productivity enhancing benefits. While the percentage scores are even across regions, they say that the benefits might be less pronounced in reality because of infrastructure constraints in developing countries<sup>13</sup>.

## **Worker Welfare**

The working conditions are an important area to look at where AI is concerned. Styles of implementation that could restrict worker freedom or increase intensity, raising concerns. Algorithmic management, which uses worker data to optimize human assignments with algorithms, has grown to raise concerns about worker freedom and control. These said algorithms can determine the amount of work for humans and restrict their ability to arrange and determine their desired pace. Increasing difficulty to communicate effectively with management would only exacerbate human worker conditions. Studies also show that worker consultation will be increasingly more important for worker unions, agencies and associations to ensure proper working conditions, and that countries with an increased presence of worker consultation will be more welcoming to technological implementation. One of the great determining factors in equitable AI implementation is the ability for workers to be heard<sup>13</sup>.

Ultimately, it will be up to workers to adjust to these changes and what impact that will have on how they are employed by AI. Up skilling and re skilling initiatives being taken up by governments and enterprises allow workers to get a role in a job, which requires higher level of technical or creative abilities. With AI redefining work itself, it will be imperative to support workforce adaptability policies that will soften the blow of automation.

The center of the displacement versus augmentation debate determines macroeconomic AI impact prediction. AI could be used to increase productivity and therefore also job satisfaction if it is used primarily as a labor augmentation tool, freeing workers to perform tasks that have higher value<sup>1</sup>. Interestingly, if businesses heavily rely on full automation, the danger of widespread job displacement will increase if the rate of creation doesn't rival the displacement rate. Therefore, the direction AI development and

implementation will follow will be critical to whether the long run impact is for good or ill of the economy and the labor market<sup>3</sup>.

### **3.3 Income Inequality and Labor Polarization**

The introduction of AI into several industries might cause the drastic changes in the labor market and increase the income inequality, since that might exacerbate the distance between high skill workers and low skill workers. There is expected to be high demand for high skill workers, especially those with core skills in new AI related technologies, increasing wages and provide greater job security. While middle-skill are frequently named as the most exposed to automation, since they tend to involve routine types of work that can conveniently be mimicked by AI. Clerical work, administrative, logistical and repetitive manufacturing roles are particularly at risk.

Low skilled jobs, especially those that require physical presence, human interaction or manual labor, like social services, blue collar jobs or public services like firefighters and law enforcement may be less affected by automation in the short term, but they tend to be low paying and don't offer much career progression<sup>6</sup>. This increasing divergence between high and low skill workers could pose a problem, it will exacerbate existing economic inequalities to create a much more polarized labor market. If left unchecked, AI could make existing inequalities even worse, pushing some portions of the population behind<sup>4</sup>.

In industries where automation has already been implemented, AI is already having its polarizing effect on income inequality. For instance, AI has created new job opportunities and helped highly skilled professionals in a sector like finance, tech and healthcare increase productivity. On the other hand, routine jobs in retail, logistics and clerical work are being replaced by AI<sup>4</sup>. A continuation of these trends could also result in even greater concentration of wealth amongst higher skill workers, and a much more precarious position for the bulk of the workforce, especially those in low wage, low skilled jobs.

However, AI is also opening new jobs in industries like technology, healthcare, and finance, where it's creating high skilled, well-paid jobs. With AI technology getting more and more advanced there is an increasing need for the skilled workers in such fields as machine learning, data analysis, AI system development, and AI ethics. These roles are very important for designing and implementing AI systems, and for managing their responsible<sup>4</sup>. Moreover, AI is fueling the birth of totally new industries and job categories that didn't yet exist, from AI aided healthcare diagnostics to the engineering of autonomous vehicles.

The issue of the AI debate is the balance between job creation and job destruction. The potential for AI to significantly improve productivity and efficiency in our industries also holds the potential to disproportionately displace workers in low and middle skill jobs. This will tend to worsen existing inequalities in the labor market; as those engaged in high skill occupations can benefit from new work, while the less skilled will face being <sup>4</sup>.

Acemoglu and Restrepo warn that unless AI emphasizes augmentation rather than automation, income inequality could deepen still further among workers, because capital owners and highly skilled workers tend to capture most returns to productivity<sup>1</sup>. Income distribution may become ever more skewed, with capital intensive industries and high skill workers taking the lion's share of the economic benefits, and those without the skills to work alongside AI seeing their wages stagnant or declining.

Ultimately, the direction income inequality takes will depend on the extent to which AI is applied by businesses across industries and how much governments and private industries invest in retraining and reskilling workers most vulnerable to being displaced. However, there is a risk that the technology will only exacerbate and hasten existing trends of labor market polarization and growing inequality unless countries adopt proactive policies to ensure AI's benefits are distributed equitably.

## 4. Scenarios of AI's Economic Impact

### 4.1 Scenario 1: Job Displacement Dominates (Pessimistic Outcome)

Another, more pessimistic, view of the role of AI in the labor market is that big technological improvements will spur large job displacement, resulting in tremendous job insecurity and stagnant wages. According to recent studies, between 9 and 47 percent of US employment is at risk of computerization<sup>15</sup>. On the contrary, Paul Krugman explains how AI's narrow implementation could decrease employment via job security, which will primarily affect knowledge workers who complete routine cognitive tasks. Especially in the first category of human work, these roles are most vulnerable to automation as AI systems become capable of processing data and making decisions on their own that have been the work of human employees<sup>2</sup>.

As the economic consequences of this scenario, there will be a reduction in wage growth, and overall job security will remain thin across many industries. Krugman argues that when AI fills more and more of the routine jobs, the workers that do remain in those roles will have stagnant wages because their skills are less in demand<sup>2</sup>. However, the fact that AI technologies are more likely to be adopted in sectors that rely on routine work makes the situation worse, as industries such as manufacturing, retail, and logistics will be widely disrupted<sup>3</sup>. Consequently, there could be a further widening of the gap between high skill, high earning workers and those less fortunate in the middle skills range placing downward pressure on income inequality and economic instability.

### 4.2 Scenario 2: Augmentation and Job Creation (Positive Outcome)

In this more optimistic scenario, AI becomes a supportive tool for human labor, creating new industries and new jobs while also displacing some old ones. According to Acemoglu and Restrepo's balanced view, AI could complement human workers instead of replacing them. In this case, AI would be used to do repetitive, time-consuming tasks, so that humans can do the more complex, creative, or interpersonal work that AI can't easily replicate<sup>1</sup>. Automated repetitive functions by AI can help increase productivity across a number of sectors while at the same time increasing the demand for human labor in developing and emerging industries.

Under this scenario's economic benefits include higher productivity, workers in AI adjacent fields having higher wages and a potential decrease in income inequality to be realized with the right kind of policies<sup>1</sup>. For instance, AI's widespread implementation could create jobs in AI system development, data analysis, AI ethics, machine learning research, and numerous other fields, requiring high skill positions. Secondly, the ability of AI to improve decision making and make operations more efficient could create completely new industries that don't exist today<sup>4</sup>.

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<sup>15</sup> Frank, M.R., Autor, D., Bessen, J.E., Brynjolfsson, E.... (2019). Toward understanding the impact of artificial intelligence on labor. *Proceedings of the National Academy of Sciences*,

In addition, policy interventions targeting the reskilling of those workers severely affected by AI may prevent undue displacement of workers and ensure that the great majority of workers derive some net gain from AI. Governments and businesses would have to invest in training programs that would teach workers the skills required to succeed in an AI augmented labor market, filling the gap between those who benefit from AI and those who stand to be left behind<sup>4</sup>. A society aiming to better prepare for the challenges of AI adoption and be better suited to capitalize on AI's economic potential, should invest on reskilling and upskilling programs.

### **4.3 Scenario 3: Mixed Outcome (Uncertain)**

The third scenario reflects the **uncertainty** surrounding AI's long-term impact on the labor market. According to many experts, the balance between job displacement and job creation will depend on a number of factors, such as government policy, sector specific dynamics, and the labor market's ability to adapt to new technologies<sup>3</sup>. Some of these industries might see a reduction of jobs, whereas other might see an increase due to these jobs being replaced by the upcoming skills and capabilities that AI would create<sup>4</sup>.

Furthermore, some experts agree that occupations are best thought of as abstract set of skills, and that AI and other technologies may affect the demand of certain skills but not occupations<sup>15</sup> it is reasonable to assume that roles such as assistants might become fewer.

This mixed outcome implies that AI will not affect employment evenly or throughout all industries or geographies. For instance, industries like finance and healthcare which require both technical expertise and human interaction can benefit from AI as a labor augments thus raising TFP, wages and increased employment of workers in such domains. On the contrary, manufacturing sectors may experience more job displacement and migration while being replaced<sup>4</sup>. Lastly, some occupations lie in "the big unknown" as mentioned in section 3, where the impact of automation or augmentation is hard to quantify, and the net outcome cannot be easily identified<sup>12</sup>.

The short-term disruption aspect of this scenario is central. In the short-term adopting of AI will lead to employment displacement (since workers will be automated), and workers will either need invest in re-skilling, up-skilling, or cross-skilling programs to further develop or adapt their skills in the evolving economy. On the other hand, in the long term, economies have the potential to adjust as workers learn to be effective with new technology and companies work out ways to integrate AI alongside human labor to create more jobs than they displace. Reskilling and upskilling programs to enable workers to follow new roles should reduce the long-term economic impact of AI, through higher productivity and more opportunities for innovation<sup>4</sup>.

Ultimately, it comes down to how well programs, policies and practices are developed to deal with the reality of automation in business, government and the workplace. To reduce the burden on vulnerable workers of its potentially negative impact, policymakers will also need to create policies that encourage job

creation and innovation. AI space is quite delicate, and as such, AI's effect on the labor market remains uncertain, and is reflected by the fact that policy responses need to be flexible and reactive enough to respond to the changing labor market dynamics.

## 5. Historical Comparisons and Lessons

### 5.1 Historical Context

Technological revolutions have played a great role in transforming labor markets and increasing productivity. Two major cases are the Industrial Revolution and the Digital Revolution; each case provides useful clues of the potential societal impacts of artificial intelligence. Through these historical milestones we can learn from them to help mitigate the social and economic challenges that technological disruption brings. In this section, we compare these, looking at productivity gains, labor displacement, and the birth of new job sectors, and discuss the special characteristics of the AI revolution.

The Industrial and the Digital Revolutions were years defining eras in which labor markets and productivity were transformed. A new era for manufacturing, agriculture and transportation industries emerged during the late 18th century when the Industrial Revolution brought mechanization and electrification. Initial changes caused significant job displacement which in turn created fear and resentment and prompted the Luddite Movement, a group of workers who protested machines like mechanized looms that threatened their livelihoods.

The Luddite Movement is a cautionary tale of initial resistance to technological change. Mechanization was protested by workers who depended on traditional skills, for fear of their occupations. Their concerns were valid, but the long-term consequences were increased productivity, new industries, new jobs, and more growth in the economy overall, which proved the hinges of economy adaptiveness<sup>2</sup>. The historical pattern of this has shown the need to encourage adaptability in the face of technological progress.

Like the Digital Revolution, which started in the mid-20th century, computers, the Internet and information technologies also transformed the world's industries. There were even concerns about job loss, especially when it comes to routine tasks, the kind of thing the Industrial Revolution worried about. But it also changed the way people process information and communicate; even new sectors such as IT, e commerce, information technology and digital service got developed with possibilities of developing skills and employment<sup>1</sup>.

## 5.2 Similarities:

**Productivity Gains:** AI promises the same type of productivity growth as the Industrial and Digital Revolutions<sup>2</sup>. AI can automate repetitive tasks and streamline processes to increase efficiency across different sectors<sup>4</sup>.

**Labor Displacement:** There are historical parallels in the way technological advances have spilled people out of some kinds of work. Take for example, routine manual tasks were heavily disrupted during the Industrial Revolution and routine cognitive, administrative and clerical tasks were disrupted during the Digital Revolution. Like AI, automation is aiming at predictable and data driven tasks, and as such, is raising concerns about widespread displacement<sup>1</sup>. Already in both these earlier revolutions, fears of job loss at first were ultimately shown to be wrong, for there eventually emerged new roles and new industries<sup>11</sup>.

**Creation of New Job Sectors:** The Industrial and Digital Revolutions not only introduced new jobs, but they also brought about new job sectors entirely. Factory based manufacturing roles were created during the Industrial Revolution and programming, network engineering and digital marketing jobs during the Digital Revolution<sup>4</sup>. It is also expected that AI will create high skill positions in machine learning, data science and analysis, and AI system development<sup>3</sup>.

**Fear of Technological Impact:** The fear of technological disruption is not new. During the Industrial Revolution, the Luddites feared that new technologies would eliminate huge swaths of the workforce; during the Digital Revolution, skeptics feared the same. Today, similar worries about AI, but experts say the effect may not be as dramatic as expected, since past changes have frequently turned out to be less disruptive than anticipated<sup>2</sup>.

### 5.3 Differences:

Scope of Automation: AI is different from earlier revolutions in that it has the ability to automate both manual and cognitive tasks<sup>1</sup>. Repetitive physical work is not alone in being affected; so are decision and creative tasks that weren't thought of as being open to technological disruption. Challenges that neither the Industrial nor Digital Revolutions had to address are presented by this broader scope<sup>2</sup>.

Pace of Change: AI is being integrated into society much faster than technologies spread in the Industrial and Digital Revolutions. The Industrial Revolution began over many decades so that societies and labor markets could adjust<sup>2</sup>. The rapid pace of this increase is causing concern that the workforce will not be able to adapt quickly enough to prevent large scale displacement<sup>4</sup>.

### 5.4 Implications for AI:

**Lessons from History:** Drawing lessons from the Industrial and Digital Revolutions, the lessons taught are the importance of policy interventions in curbing the adverse effects of technological change. Plenty of historical examples show that social safety nets, reskilling programs and educational reforms have helped displaced workers in their new role. Mitigating the adverse effects of technological change. Reskilling programs, social safety nets, and educational reforms have historically played crucial roles for displaced workers transitioning into new roles. For instance, as in the case of Digital Revolution, investments in IT training and digital literacy helped in curbing unemployment due to automation<sup>6</sup>.

**Potential for Greater Disruption:** The continuous improvement capability of AI via machine learning could yield a more significant, long-lasting alteration of the labor market than did previous revolutions. However, others point out that the disruption may be exaggerated, but the AI's ability to evolve and adapt could mean that a broader, more lasting reconfiguration of labor markets<sup>2</sup>.

#### Impact on Developing Countries

Historically, the effects of technological revolutions have been uneven and developing countries have been confronted with both unique challenges and opportunities. But in the context of the Industrial Revolution, a shift in global labor dynamics was caused by the outsourcing of labor-intensive manufacturing to regions with cheaper labor cost. In the same way, the digital revolution has made it possible to global service industries, which permits services to be outsourced to and offshored from developing countries.

AI is being adopted in developing regions today, but it is at its nascent stage. These regions could use AI technologies to tackle major challenges of healthcare delivery, agricultural efficiency and education access. But without access to adequate infrastructure and policy support, developing countries could fall further behind as AI could make already existing inequalities even worse by playing into the hands of already advanced technological ecosystems of the economies.

Industrial and Digital Revolutions provide lessons to teach us how societies can confront the disruptive impacts of technological change. AI differs from those previous transformations in scope and in speed, which make it uniquely difficult. However, societies can maximize the potential of AI for economic growth and mitigate displacement and inequality by learning from the past and implementing proactive policies to manage this transition.

## 6. Regional Analysis of AI Adoption

Artificial Intelligence adoption exhibits significant regional variation, shaped by economic priorities, infrastructure, regulatory environments, and workforce composition. This section explores AI's adoption and impact in Europe, across different income level countries, and a focus on South American countries. By examining these regions, we identify challenges and opportunities posed by AI, offering insights into how different economies might be influenced and navigate this technological shift.

### 6.1 Regional Focus: Europe

#### Europe's Unique AI Landscape

Europe's approach to AI adoption is distinct, balancing innovation with regulatory oversight. The European Union (EU) emphasizes ethical AI development and data privacy, as evidenced by frameworks like the General Data Protection Regulation (GDPR). While fostering trust and accountability, this cautious strategy contrasts with the more market-driven, innovation-focused approach of the United States. As a result, Europe's AI integration often progresses at a slower pace<sup>6 13</sup>. The Italian government, for example, temporarily banned the use of ChatGPT, one of the most widely used generative AI technologies, in April 2023 due to concerns with EU privacy policy<sup>16</sup>.

The differences between Europe and the US highlight cultural and economic divergences. European society's cautious view of automation prioritizes social equity, contrasting with the US's entrepreneurial culture that embraces technological risk<sup>17</sup>. Europe's fragmented markets hinder scaling AI solutions, unlike the US, where a unified market structure enables rapid commercialization. Labor markets in Europe emphasize equitable transitions, fostering trust but potentially delaying technological integration<sup>13</sup>.

Europe's strict regulations prioritize data privacy and ethical AI use but increase compliance costs and slow down technological integration. The proposed AI Act by the European Commission, which provides developers and deployers requirements regarding the use of AI, exemplifies this risk-based regulatory model<sup>18</sup>. Economic constraints further limit AI adoption. Europe's different economic model compared to the US restricts rapid technological deployment, for example, in industries such as tourism or social services (such as care homes) AI faces challenges due to its reliance on interpersonal skills and contextual decision-making<sup>6</sup>. Workforce protection policies, designed to safeguard employment, act as additional barriers to rapid AI deployment.

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<sup>16</sup> Mukherjee, S., Pollina, E. and More, R. (2023). Italy's ChatGPT ban attracts EU privacy regulators. *Reuters*.

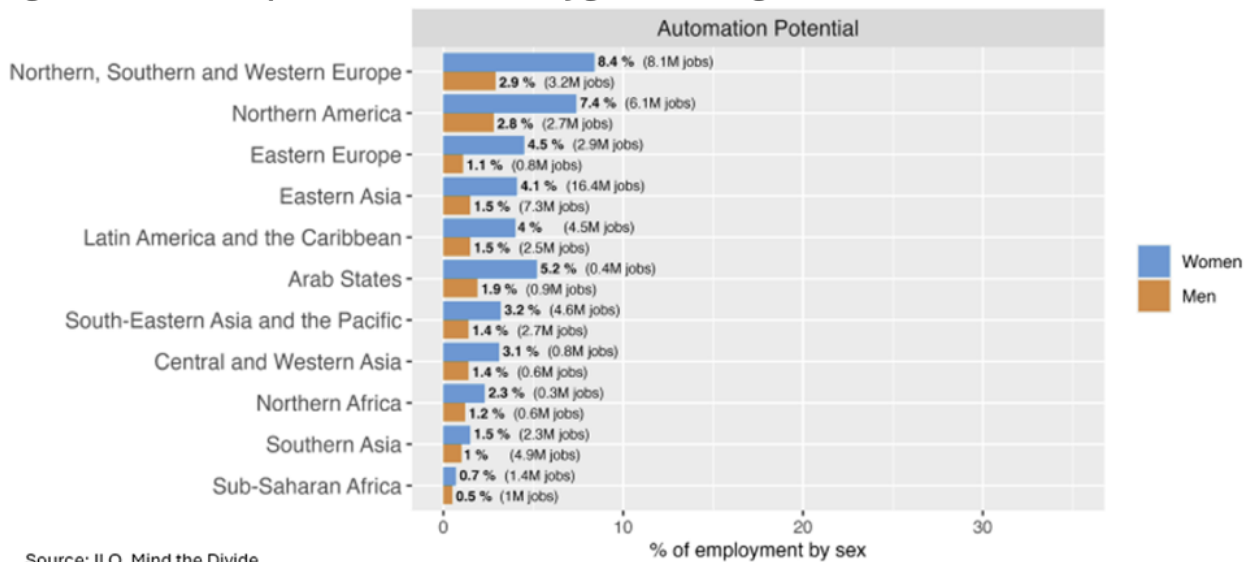
<sup>17</sup> The Economist (2024a). *Could AI transform life in developing countries?*

<sup>18</sup> European Commission (2024). *Regulatory framework on AI | Shaping Europe's digital future*. European Commission

## European Labor Market Specifics

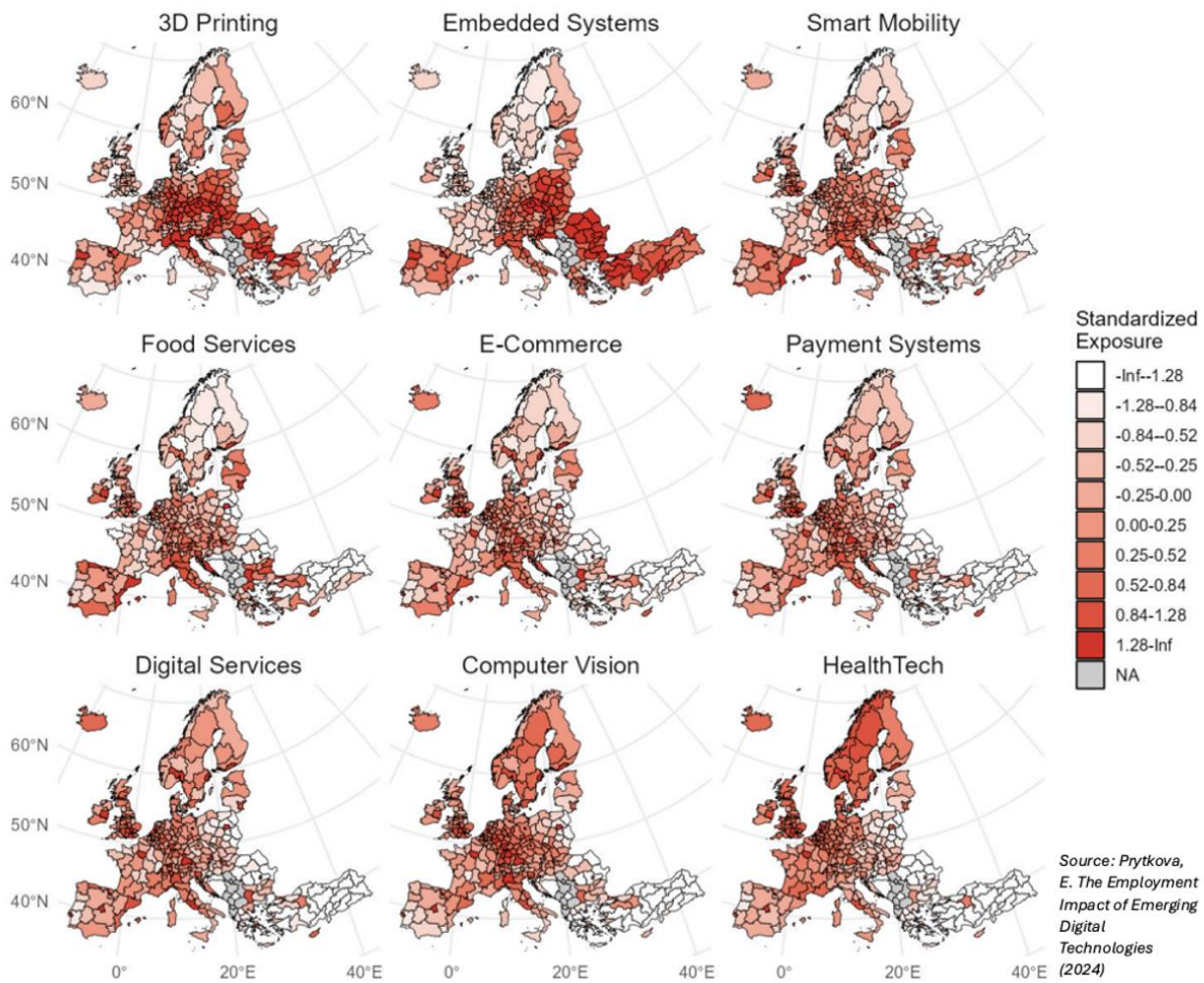
The European labor market reveals uneven exposure to AI-driven disruptions. Routine-intensive roles, such as clerical work, are highly susceptible to AI-driven automation. However, jobs requiring creativity and interpersonal skills remain less affected<sup>6</sup>. Regional variations also play a role, with Northern Europe's advanced infrastructure supporting AI adoption, while Southern and Eastern Europe face skill gaps and resource limitations. This disparity affects AI's impact on regional productivity and employment<sup>17</sup>.

**Figure 3: Potential exposure to automation by global sub-region**



The graph above, from an ILO study, displays the potential automation exposure by global sub regions and genders. It is shown that women are drastically more exposed to automation than men, in many cases, more than double. This is likely due to a high concentration of women in clerical occupations meaning women are at much higher risk to automation; meanwhile positions such as software engineers, where AI has numerous augmenting capabilities, is predominantly occupied by men<sup>13</sup>. It is also important to note that more developed areas of the world, such as North America, and North, South and Eastern Europe are significantly more exposed to automation than other global regions. This can be attributed to the greater share of workers employed in occupations where AI can have a significant impact on tasks performed. Unlike developing countries, where a larger share of the workforce is employed in industries such as agriculture, transport and food vending<sup>13</sup>.

**Figure 4: Geographic Distribution of Regional Exposure to Families of Emerging Digital Technologies across Europe from 2012 to 2019**



The impacts of AI in Europe, however, are unlikely to be consistent throughout the European continent, the diagram below shows the geographic distribution of regional exposure to different groups of emerging digital technologies across Europe between 2012-2019. The differences between regions and industries depend on each technologies' capacity to perform specific tasks<sup>6</sup>.

Northern and Western Europe, are more service-oriented economies, leading to higher exposure in Computer Vision and HealthTech. Meanwhile exposure to tangible technologies such as 3D Printing and Embedded Systems are more predominant in Eastern and Southern Europe, due to the larger manufacturing concentration in the continent<sup>19</sup>.

Furthermore, differences in exposure are also shown within each country, shown by disparities between rural and urban areas. Concentrated exposure near financial hubs and capital cities are more predominant in: E-Commerce, Payment Systems, and Digital Services. In contrast, exposure in rural areas are attributed more

<sup>19</sup> Prytkova, E., Petit, F., Li, D., Chaturvedi, S. and Ciarli, T. (2024). *The Employment Impact of Emerging Digital Technologies*.

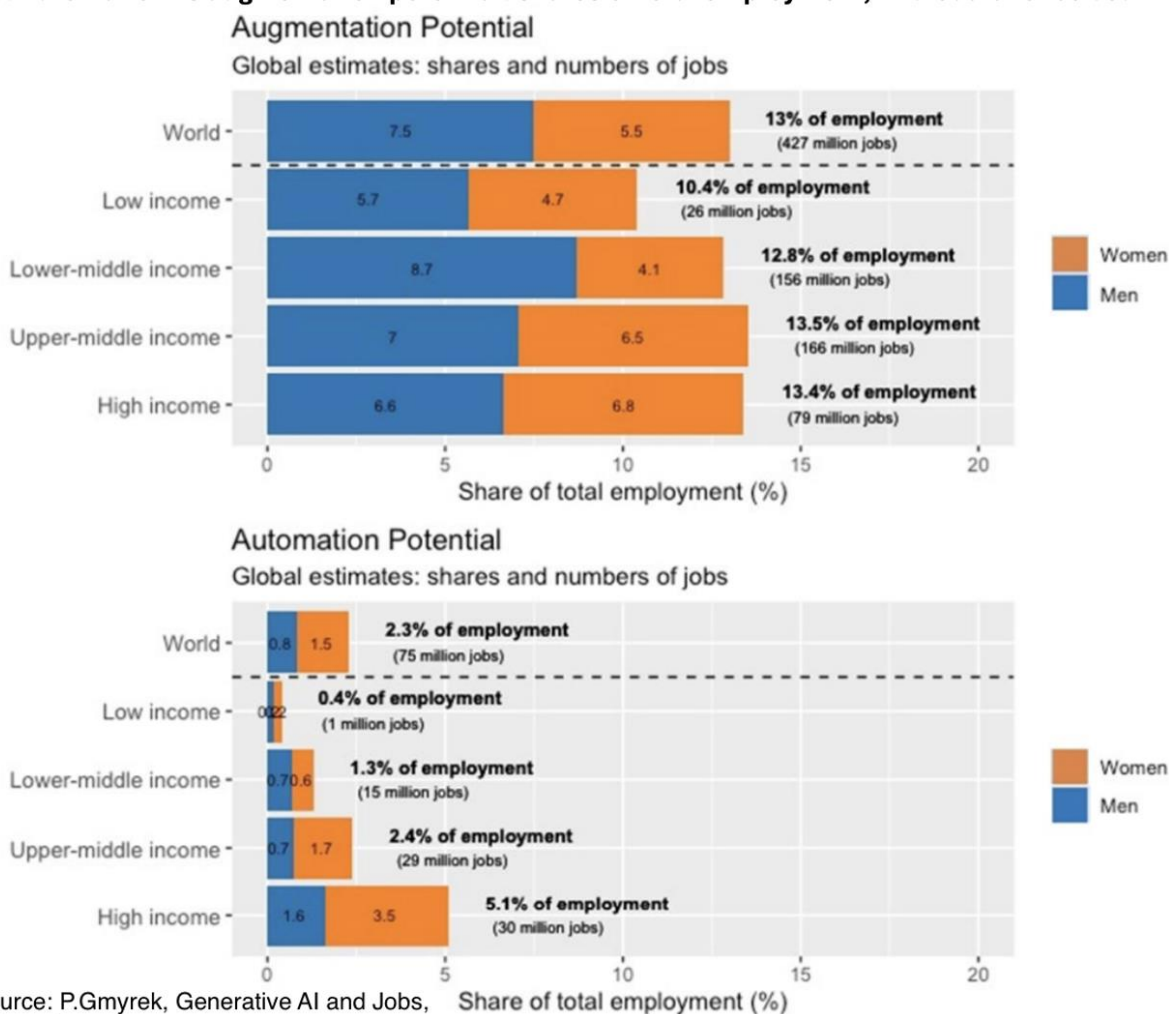
to Smart Mobility and Food Services in the regions of Western countries, such as France, Italy, Spain, and the United Kingdom<sup>19</sup>.

This contrast within Europe underscores how economic orientation influences the adoption of AI technologies, with service-driven and manufacturing-driven economies showing distinct patterns of exposure. A similar dynamic can be observed in developing economies, where regional variations and industrial focus shape the trajectory of AI adoption. Developing countries, in contrast, provide a compelling case for understanding how manufacturing-heavy regions in developing countries face unique challenges and opportunities in integrating AI technologies.

## 6.2 Developing Countries: Impact across different income levels

With the development and implementation of AI, risks and opportunities arise for both developed and developing economies, this balance however, is far more demanding for the latter. AI is most optimally

**Figure 5: Automation vs augmentation potential: shares of total employment, microdata for 59 countries**



Source: P.Gmyrek, Generative AI and Jobs, ILO study

integrated in a well-developed production technologies ecosystem, capable of fostering necessary capabilities to adapt to new technologies<sup>20</sup>.

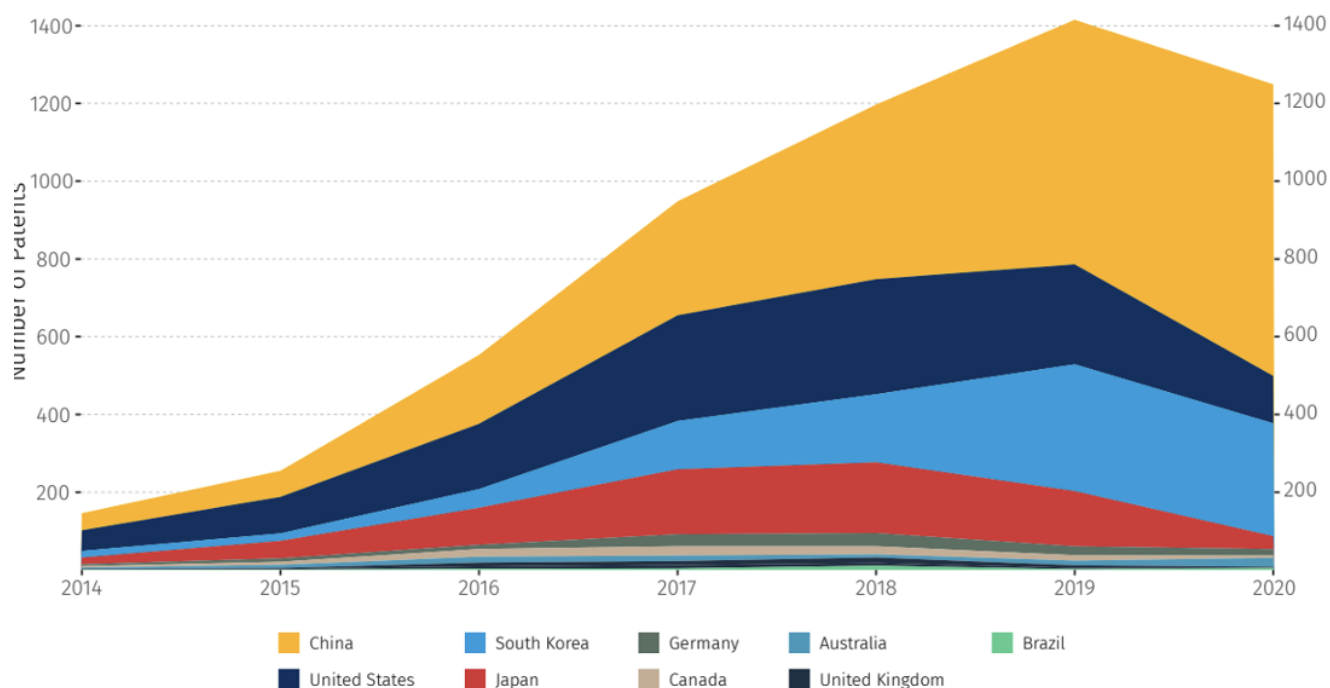
The graph above, from a study by the International Labor Organization (ILO) shows the gender-specific global estimates of potential exposure to augmentation and automation to generative AI by country income levels. These estimates show that the number of jobs in the augmentation category is higher than the automation category. It is important to notice that higher income and upper middle-income countries have significantly more potential in both augmentation and automation potential, with 13.5-13.4% for augmentation and 2.4-5.1% for automation respectively, when compared to lower income countries. This shows that wealthier countries are more likely to both benefit from augmentation and bear the negative impacts of automation when compared to lower income countries<sup>12</sup>.

The estimates also reinforce the possible substantial gender-based effects AI can have in the workforce, as stated in preceding sections. While the augmentation category seems to benefit men and women rather equally within each income level, the same cannot be said for the automation potential. In particular, the case for high income countries, women's share of total employment potentially becoming automated is more than twice the potential for men, with 1.6% for men and 3.5% for women. This reassures that higher income countries receive more total disruption by AI than lower income countries, likely due to infrastructure and economical systems and infrastructure in place<sup>12</sup>. It is important to notice that these disruptions in higher income countries often times lead to evolution and long-term growth for the economy, due to workers adapting to these disruptive forces, it is important for lower income countries not to lag behind and avoid the increase in the gap between them.

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<sup>20</sup> Anzolin, G., Haraguchi, N., Paula, A., De Sousa, N., Savrasov, A. and Reis, J. (2024). *Bridging the AI Divide: Empowering Developing Countries through Manufacturing*. UNIDO.

**Figure 6: AI patent application granted in industry and manufacturing**



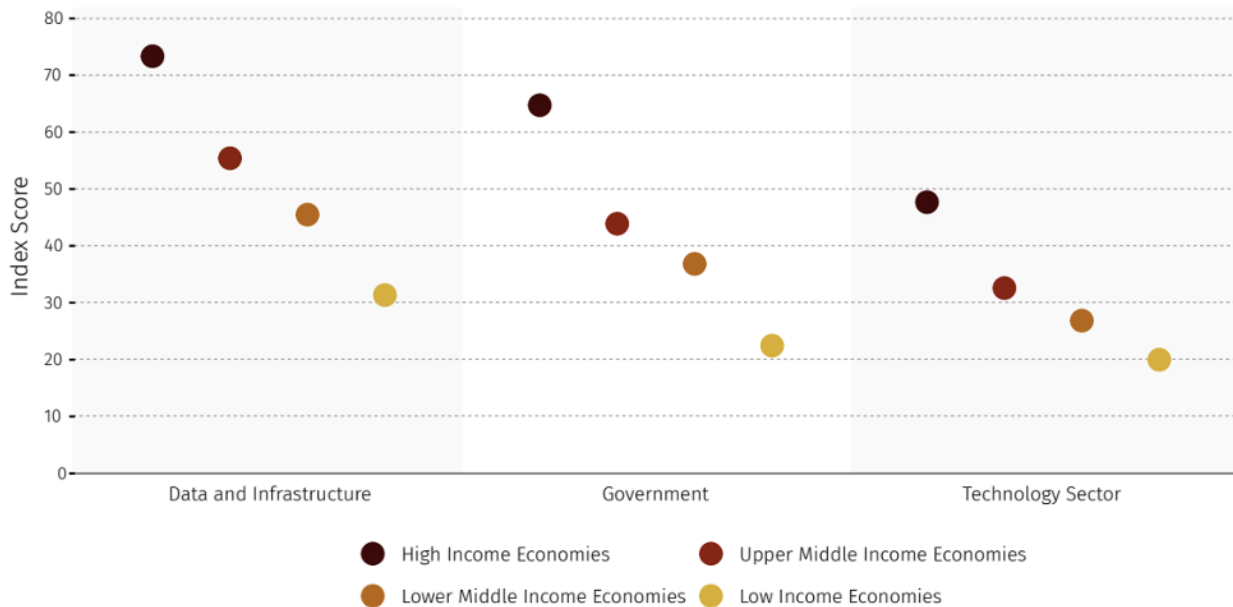
Source: Anzolin, G. Bridging the AI Divide: Empowering Countries through Manufacturing

The production and distribution of AI technologies are currently highly imbalanced when it comes to infrastructure and algorithmic layers, countries like the U.S.A., China, Japan, and South Korea govern advancements in these two essential components of AI technology, such as AI-tailored chips. The graph below illustrates the number of AI patent applications granted in industry and manufacturing, with China and the United States in the lead. This shows that developing countries, in particular low-income ones, are at a disadvantage when it comes AI adaptation, as they are lagging in production, even though countries like Brazil have made strides in AI research, ranking among the top 15 in AI-related academic publications, indicating potential for growth if supported by robust policies. Countries that innovate are usually early adopters of emerging technologies, as the process of innovation often establishes knowledge and infrastructure for a faster and smoother implementation<sup>20</sup>.

AI's economic implications in developing countries accentuate a dual-edged portrayal. An outcome of letting developed economies tackle the expensive economic load of innovating and developing AI is that developing countries become mostly consumers of these digital technological systems. This can lead to a trade deficit, importing high-value goods from advanced economies while exporting cheaper, low value-added goods without developing their own ecosystems<sup>13</sup>. This would in turn increase the gap in technological capabilities between the nations, increase dependency on advanced economies, and hinder learning, adaptation, and innovation in the developing economies<sup>20</sup>.

The Government AI Readiness Index should be used to identify bottlenecks that may hinder AI adoption in developing countries, it includes over 190 countries and is divided in 3 pillars each, comprising multiple indicators: Government, Technology sector, and Data and Infrastructure<sup>21 20</sup>. The study conducted by Oxford insights presents evidence regarding the differences in scores of AI readiness between nations of varying income levels.

**Figure 7: Government AI Readiness index – Pillar Scores**



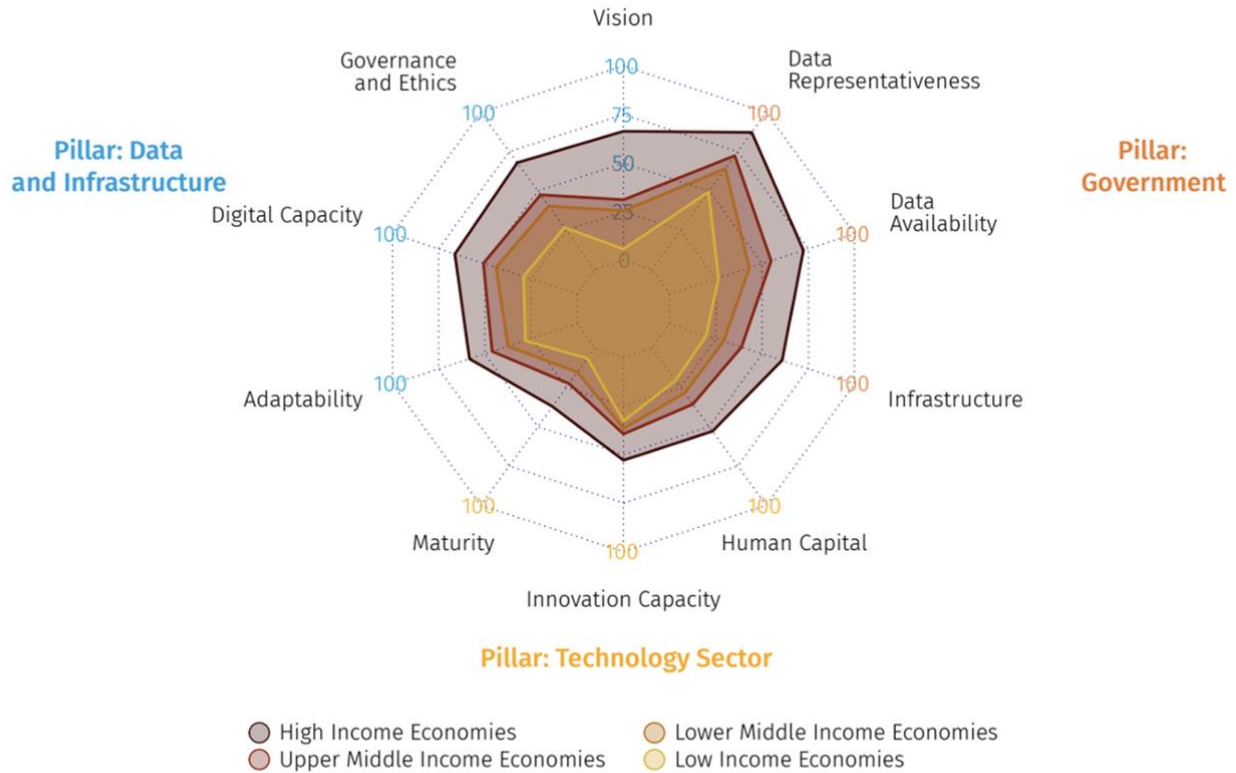
Source: Anzolin, G. Bridging the AI Divide: Empowering Countries through Manufacturing

The diagram above shows the AI readiness index across different income levels. The largest difference shown lies on the Data and Infrastructure pillar, showing significant disparities between high-income to low-income economies<sup>20</sup>. The large difference emphasizes lower income countries should invest in their data and infrastructure to be able to best bridge the gap in the implementation of AI in their economy. It must also be considered that it even though it presents the largest difference between the two income levels, it is also the pillar that scores highest across income levels<sup>21</sup>.

The Government pillar presents significant jumps from low-income to lower-middle income, emphasizing the possible benefit and importance of implementing proper strategies and policies for those low-income countries. While the Technology sector scores the lowest in all income levels and the differences are less prominent, this presents substantial potential for lower income countries to bridge the gap to higher income countries and significantly improve their readiness score. This however might prove incredibly expensive and difficult for a low-income economy, highlighting the difficulties of significantly developing the technology sector<sup>20</sup>.

<sup>21</sup> Hankins, E., Fuentes Nettel, P., Martinescu, L., Grau, G. and Rahim, S. (2023). *Government AI Readiness Index 2023*. Oxford Insights.

**Figure 8: Government AI Readiness Index – Dimensions Scores**



Source: Anzolin, G. Bridging the AI Divide: Empowering Developing Countries through Manufacturing

The spider diagram above from an UNIDO study shows the composition of each pillar. The biggest differences between high income and low-income countries are evident in the Vision and Maturity dimension, in the Data & Infrastructure and Technology pillar respectively. Vision is determined by the presence of national AI strategies and if the governments have a clear vision for the implementation of AI. It is then incentivized for middle and low-income countries to prioritize developing strategies for the adoption of AI in the economy<sup>20</sup>.

Maturity on the other hand, measures the capacity of the technology sector of a given country to provide AI technologies to the government. The large difference, suggests the possible benefits low-middle-income countries can obtain by expanding these sectors, possibly substantially increasing their overall readiness score<sup>20</sup>. It is also to be noted that across all income levels, the Maturity dimension scores lowest, further highlighting the difficulties in and economic burden of achieving substantial results in the technology sector.

According to the World Bank country classification<sup>22</sup>, Most of South America and Caribbean countries lies on the upper-middle-income classification. Note that the large differences presented in Data and Infrastructure, Government, and Technology Sector between low-income and high-income countries, still present a large gap between high-income and upper-middle-income countries. This shows that there is a plenty of room for improvement in their AI readiness, and that the biggest difference in scores lies on the

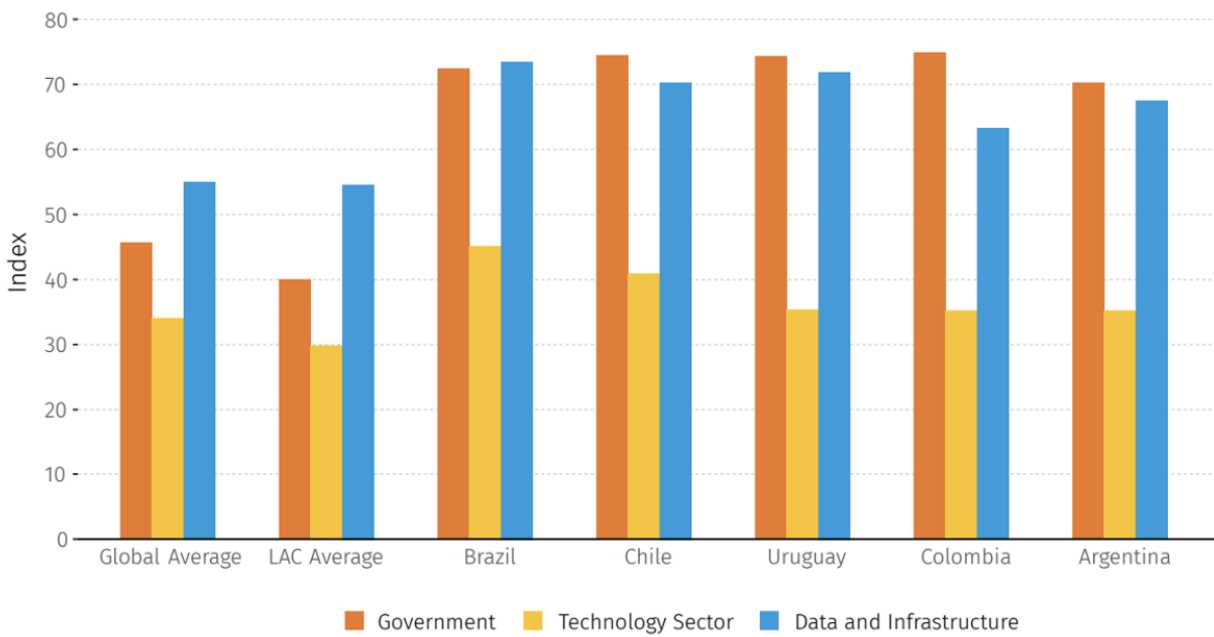
<sup>22</sup> Hamadeh, N., Van Rompaey, C. and Metreau, E. (2023). *World Bank Group country classifications by income level for FY24*. World Bank.

Vision dimension, therefore the Latin continent would best benefit from focusing their efforts on developing and implementing strategies for AI adoption<sup>20</sup>.

### 6.3 Focus on South America:

Developing countries, particularly in South America, are at a critical moment in the global AI landscape. With the emergence of AI potentially reshaping labor markets, developing countries must pay close attention towards the implementation of such technologies, and ensure their economies can implement and utilize AI to its fullest potential.

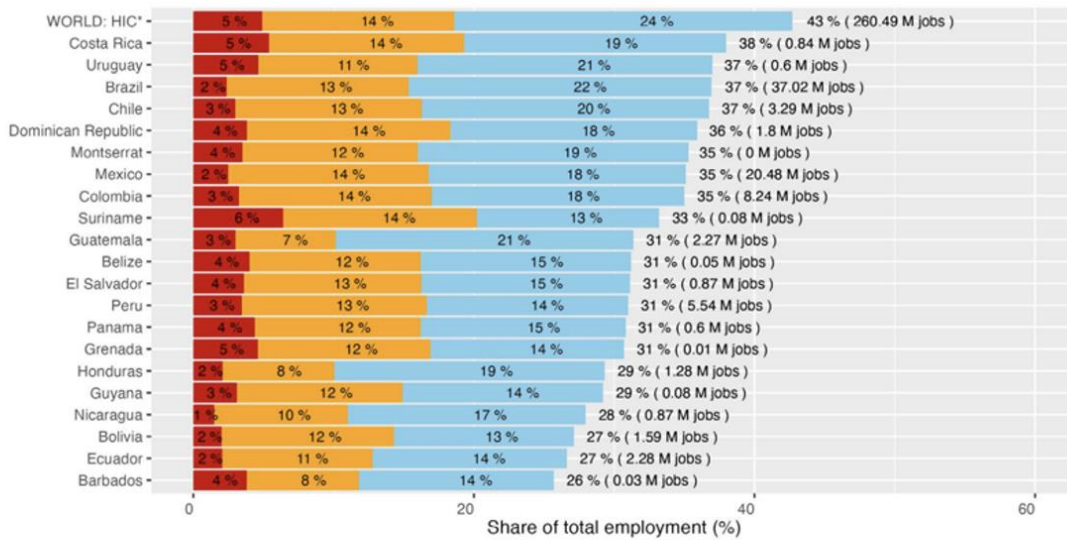
**Figure 9: Latin America: Government AI Readiness Index – Pillar Scores**



Source: Anzolin, G. Bridging the AI Divide: Empowering Developing Countries through Manufacturing

The bar chart above<sup>20</sup>, shows the performance scores of Latin American countries, in specific: Brazil, Chile, Uruguay, Colombia, and Argentina, in relation to the global and continent averages. All these top performers in the continent perform readiness scores largely above both global and continent averages, notice however, the LAC average is lower than global even with the top performers significantly outscoring global averages. This evidences not only the gap between the Latin countries and the rest of the world, but also the gap between countries within Latin America itself. The most recommended approach for the continent is to invest in developing the technology sector, increasing the support by innovation to businesses in encouraging research and R&D focus.

**Figure 10: Coverage of ISCO-08 4-digit microdata in SEDLAC (WB) and ILO harmonized microdata collection**



Source: Gmyrek P. Buffer or Bottleneck? Employment Exposure to Generative AI and the Digital Divide in Latin America. Automation Potential Augmentation Potential The Big Unknown

The graph above shows the total exposure to generative AI by each Latin American country, with the world average of High-Income Countries (HIC)<sup>23</sup>. Each country’s exposure is further broken down into shares attributed to automation potential, augmentation potential, and the big unknown as mentioned previously in section 3. The proportion of employment at risk of being completely automated by AI in Latin American countries is significantly lower than jobs that benefit from AI augmentation. The wealthier countries in the continent share similar distributions and percentages to the global High-income countries, reinforcing that the overall exposure is strongly related to national income levels, as the market structures tend to mostly include jobs that are more directly involved and thus exposed to generative AI technology.

It is also important to notice that the big unknown category is quite large in each country, in many cases even bigger than both automation and augmentation potential combined. This reinforces the erraticism of impact generative AI technology can have, especially in the continent, and how difficult it might be to quantify; therefore, countries and economies must tread carefully to preserve welfare while implementing and adapting to this type of technology.

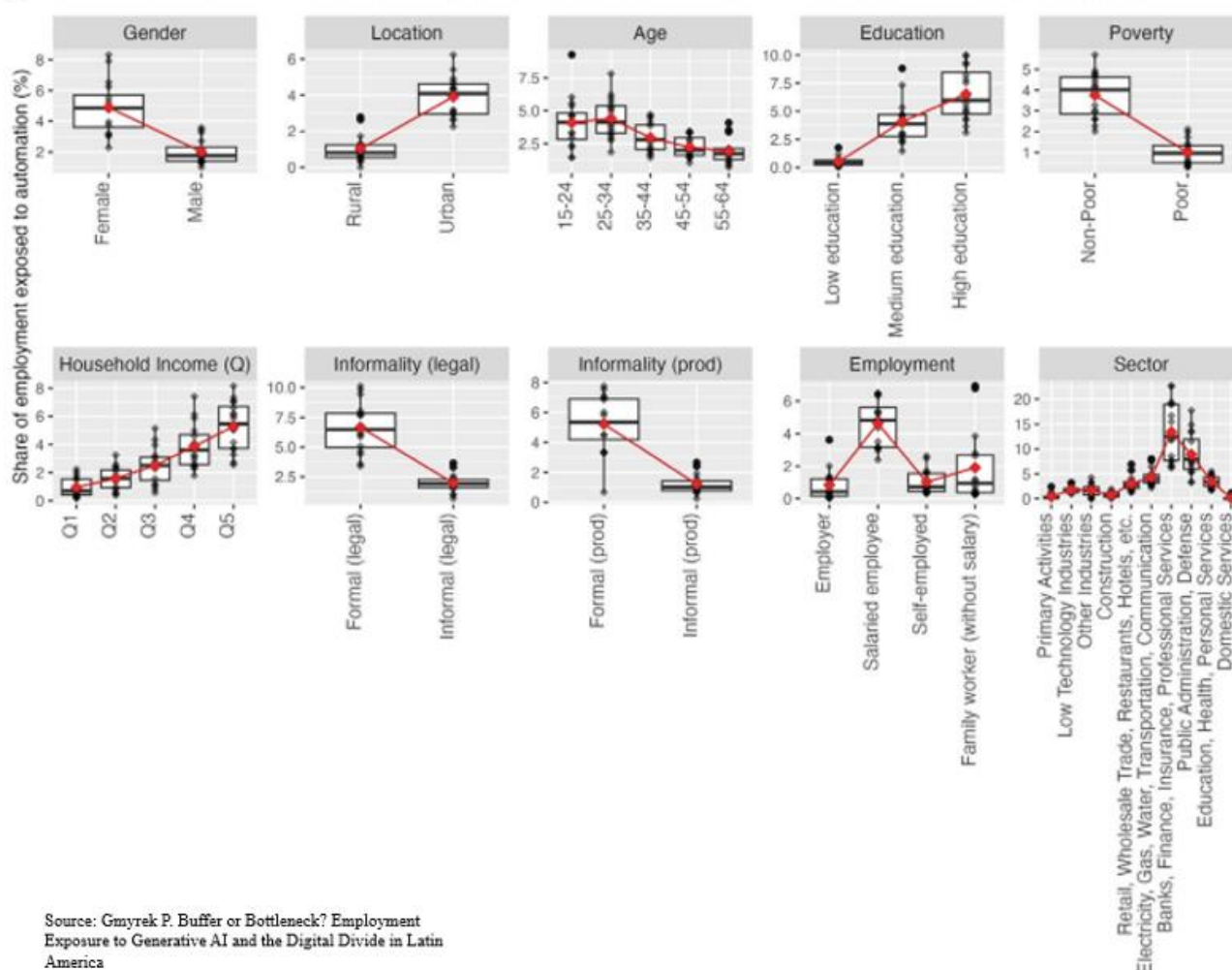
### Automation vs Augmentation

The following two graphs from an ILO study<sup>23</sup> dives deeper into the differences between automation and augmentation potential in the continent. Both figures, display a detailed breakdown by socio-economic characteristics of automation (Figure 11) and augmentation (Figure 12). Such characteristics are gender, location, age, education, poverty, income, employment, sector, and informality; with the country-level means marked in red, and the dispersion of points outlined in black.

<sup>23</sup> Gmyrek, P., Winkler, H. and Garganta, S. (2024). *Buffer or Bottleneck? Employment Exposure to Generative AI and the Digital Divide in Latin America*. ILO.

In Figure 11, the augmentation potential is highest for women, with around double the exposure than men with 5% and 2% respectively. It is also important to note the spread, with men's exposure not reaching 4%, while women's exposure can exceed 8%. The other sections show that the population most at risk of automation lives in an urban environment and between 25-34 years of age, closely followed by 15-24 years of age, since these age groups will interact with AI technology the most. The increase of exposure is also linear with the increase of Education levels and household income, which leads to higher wages, and employment formality. The opposite is true for poorer, lower educated population, since most of their labor often is manual work, which by nature is less exposed to AI induced automation. Lastly, banks, finance, insurance, and professional services have the highest automation potential, followed by public administration and defense.

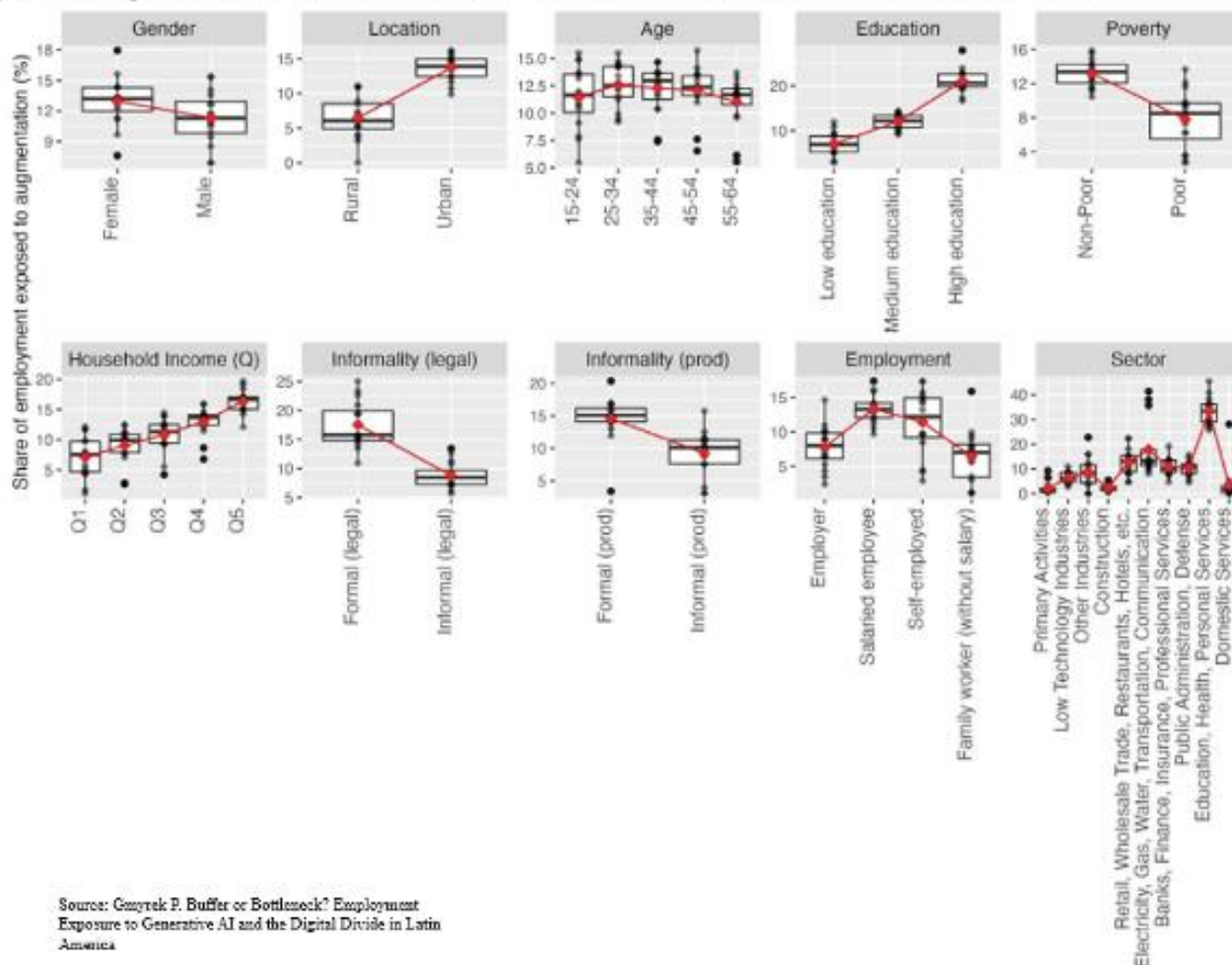
**Figure 11: Automation Potential – Detailed breakdown of socio-economic characteristics**



The figure 12 below, in contrast to figure 11 above, shows the same breakdown of categories but for augmentation instead. Although there are many similarities to the automation figure, some key differences arise. While in all LAC countries, women compared to men, are still more exposed as shown in both figures, the difference is less pronounced with augmentation, which could even be considered negligible<sup>23</sup>. The same can be said for age groups, with little difference in exposure across the different ranges, to put simply, across gender and age, the augmentation exposure is more evenly distributed than automation. Lastly, the last

notable difference between the two types of exposure, lies in the employment relationship and sectors. With augmentation potentially benefitting a drastically larger share of employment across all relationships, while limiting disruptive automation effects mostly to salaried employees. While for the sectors, exposure to augmentation is largest for education, health and personal services, meanwhile potentially disrupting banks and the financial sector.

**Figure 12: Augmentation Potential – Detailed breakdown of socio-economic characteristics**



It is also important to note that according to data from the ILO study “Mind the Divide”<sup>13</sup>, in many of LAC countries, large shares of workers don’t have regular access to computers at work, likely caused by the large concentration of manual labor in the region, as evidenced by the large agricultural focus of the continent. This in turn, can result with AI’s effects being more concentrated near financial hubs and urban areas, while having little to no impact in more rural regions. This reinforces that both generative AI’s disruptive and enhancing impacts will be limited, further reinforcing the potential divide between Latin American countries and more developed nations.

Without adequate reskilling initiatives, these disruptions could exacerbate existing economic disparities and deepen the technological divide<sup>17</sup>. The rural-urban divide further compounds these challenges, as rural areas face limited access to education, technology, and infrastructure, creating barriers to equitable AI integration. Addressing these disparities requires a concerted effort to bridge infrastructure gaps and ensure that underserved regions are not left behind in the digital transformation. <sup>13 20</sup>

To mitigate these risks, South American governments must prioritize investing in the capabilities of their economies to embrace and implement AI, to best profit from the benefits to productivity. Meanwhile, in order to mitigate disruptive displacement effects, effective reskilling programs should be put in place, enabling a smooth transition for affected workers<sup>17</sup>. Strategic investments in infrastructure, education, and policy frameworks are essential to promote equitable AI adoption. By aligning AI strategies with local needs and fostering inclusive innovation, South American countries can harness AI's transformative potential to spur economic growth and reduce dependency on advanced economies.<sup>17 13</sup>

The integration of AI in South America presents a landscape marked by both challenges and opportunities. The disparities in AI readiness, as highlighted by the Government AI Readiness Index, underscore the need for strategic investments in data infrastructure, technology, and vision-driven policies. By addressing these gaps, South American nations can create an enabling environment for AI adoption, which could enhance productivity, reduce dependency on advanced economies, and foster innovation within local ecosystems. While the journey to achieve parity with high-income countries remains demanding, a targeted focus on education, reskilling, and inclusive strategies can bridge the existing divide and position South America as a competitive player in the global AI landscape.

## 7. Policy Recommendations

### Policy Recommendations

To mitigate the potentially adverse effects of AI on employment and inequality in Europe, experts advocate for a set of policy recommendations aimed at fostering an equitable transition to an AI-driven economy. One critical recommendation is to focus on reskilling and upskilling programs to help workers transition from jobs at risk of automation into new, AI-adjacent roles<sup>6 4</sup>. By investing in education and training programs that teach skills in AI development, data analysis, and machine learning, governments can ensure that displaced workers are equipped to thrive in a labor market that increasingly demands technical expertise.

In addition to reskilling, there is also a need to bolster social safety nets to protect workers who may struggle to adapt to the rapidly changing labor landscape. This includes strengthening unemployment benefits, offering income support during periods of retraining, and ensuring that workers have access to healthcare and retirement benefits regardless of job displacement<sup>6</sup>. Such measures would help to cushion the impact of job losses and provide workers with the resources needed to successfully transition into new roles.

Furthermore, policymakers should prioritize the equitable distribution of AI's economic benefits across different social classes and regions. Without targeted interventions, there is a risk that AI-driven growth could disproportionately benefit high-skill workers and capital owners, while leaving lower-skill workers and economically disadvantaged regions behind. Governments must work to ensure that AI's benefits are shared more broadly, not just within wealthy urban centers but across rural and economically lagging regions<sup>6 4</sup>. This could involve targeted investments in digital infrastructure, incentives for businesses to adopt AI in ways that promote job creation, and policies aimed at fostering inclusive growth.

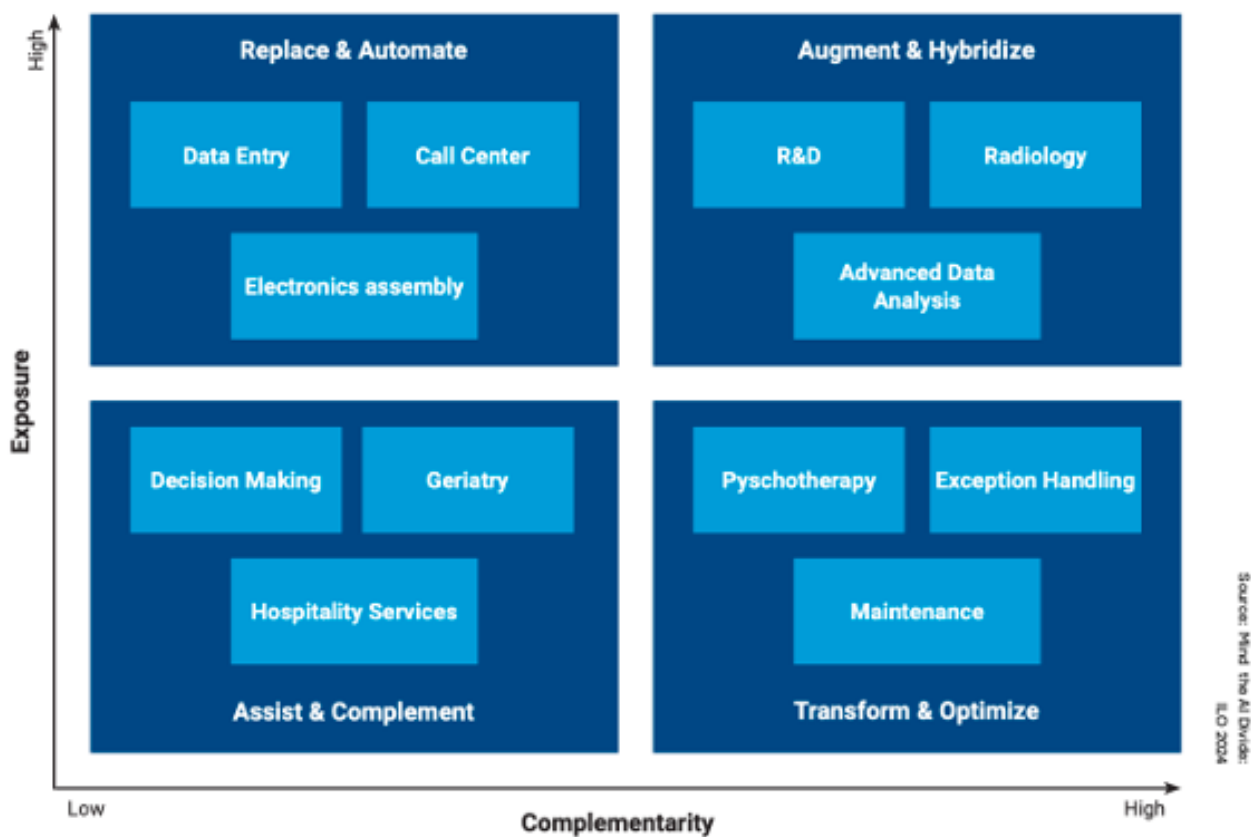
The European Union in particular, has the capacity to play a leading role in shaping AI policy across the continent. EU-level initiatives, such as the Digital Europe Programme, aim to invest in digital skills, research, and development in AI, while also promoting ethical and equitable AI adoption across member states. These initiatives are vital for ensuring that the transition to an AI-driven economy is both fair and sustainable across different regions and populations.<sup>6 4</sup>

A recent ILO study dives deeper into implications with policy, in their *Mind the Divide* article, they developed a framework on whether certain occupations should invest in Re-Skilling, Up-Skilling, or Cross-Skilling in order to best adapt for the AI impacts<sup>13</sup>. They emphasize the importance for corporations to consider worker autonomy, communication, and cooperation, between employers, workers, and organizations that represent them, and evaluate feedback regarding the impact of AI in their occupational tasks. A properly developed framework for determining what types of actions regarding worker adaptation is crucial. This ILO framework, as visualized below, consists of 4 different quadrants, each representing a different combination of important dimensions: exposure to AI and its complementarity, as well as some

fields that fit into these categories. These quadrants help visualize the potential impact across industries, from simple assistance to full automation.

The first quadrant, on the top left, is replace and automate, with high exposure and low complementarity, tasks in this quadrant are suitable for full automation, given their repetitive and predictable nature, where AI has the possibility to fully take over tasks. Some examples of are call center operations, data entry, and electronics assembly. On the right, there's the Augment and Hybridize quadrant, where tasks experience high exposure and high complementarity. This allows AI to closely work with humans and greatly augment human skills, allowing for innovation possibilities and performance expanding traditional methods, some professions like: R&D, Radiology, and Advanced Data Analytics might greatly benefit.

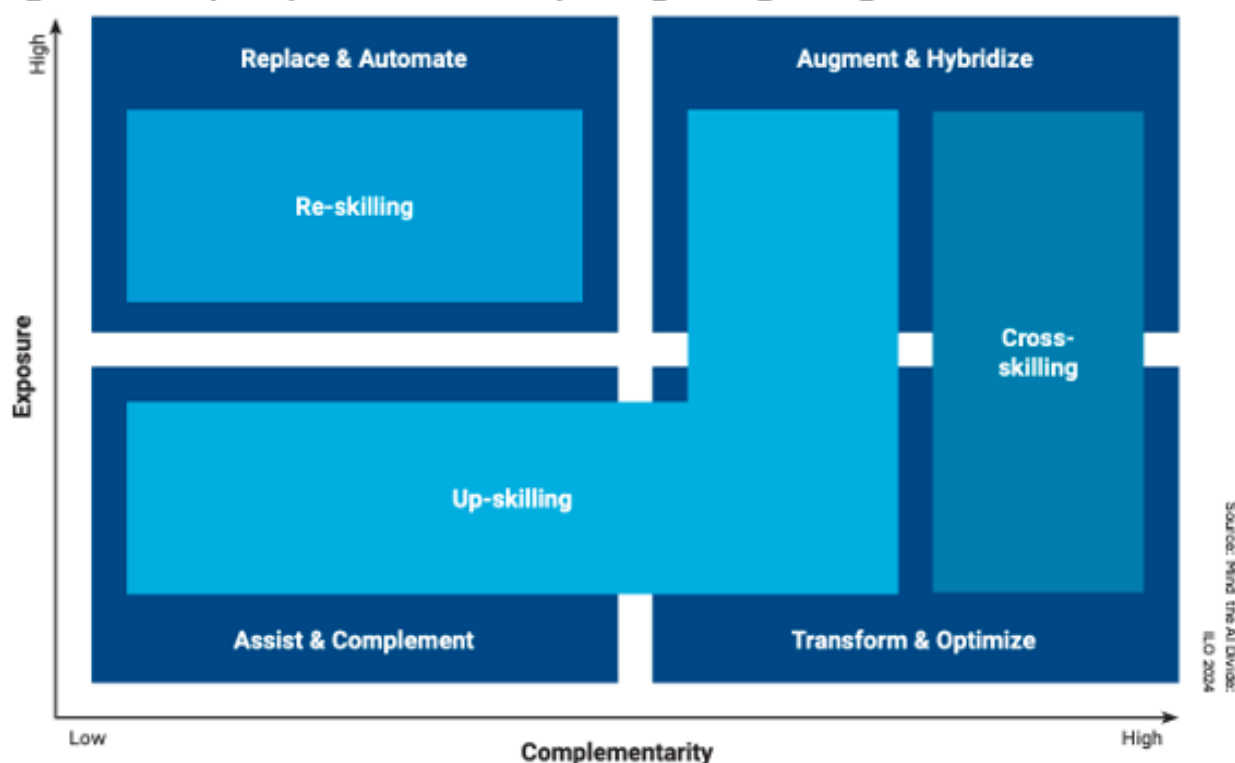
**Figure 13: AI impact quadrant**



Moving to the bottom left, the Assist & Complement quadrant shows low exposure and low complementarity. Tasks such as Decision taking, hospitality services and geriatrics tasks in this quadrant can be supported by AI, however their impact will be small, it is likely that AI will improve efficiency but not cause any disruptions to core activities. Lastly, the quadrant on the bottom right, Transform and Optimize, presents tasks that experience low exposure, but high complementarity, where AI can substantially augment human capabilities, but not many tasks are directly exposed to AI influence. Tasks such as Maintenance, Psychotherapy and exception handling can greatly benefit from AI wherever applicable, leading to efficiency gains and redefining certain processes.

On the diagram below, the study suggests the appropriate programs that would best benefit each quadrant, assuming seamless integration of AI and thus ignoring the obvious infrastructural shortcomings for developing countries, mentioned in a previous section. In the Replace and Automate quadrant there is a significant possibility for the jobs to be replaced by AI, thus the focus the study suggests is re-skilling programs for workers to have an easier time migrating to different roles and acquire new skillsets them, in addition the study suggests social protection measures to aid workers during this transition. The other quadrants, such as the Augment and Hybridize and Transform and Optimize quadrant, there is an important in both focus on cross-skilling as well as up-skilling programs. Up skilling programs enhance the workers current skillset, introducing more advanced skills, and might help workers use AI more efficiently, reducing lags with the efficient use of AI in such occupations. Cross-skilling meanwhile, are programs developed to aid workers develop skills mostly outside of their occupations, this is particularly helpful for occupations in Transform and Optimize quadrant, since the exposure to AI is low, but they benefit from the implementation even though AI might not directly contribute to efficiency gains.

**Figure 14: AI impact quadrant and corresponding skilling strategies**



The integration of AI into the labor market demands a proactive and multifaceted policy approach to mitigate its potentially adverse effects on employment and inequality. The framework outlined by the ILO, in conjunction with reskilling, upskilling, and cross-skilling initiatives, highlights the need for targeted strategies tailored to the specific dynamics of each occupational category. By addressing these dimensions, policymakers can better equip workers to navigate the challenges posed by AI and leverage its potential to augment human capabilities across industries.

A key takeaway from this analysis is the importance of collaboration between governments, corporations, and workers to design adaptive policies that emphasize inclusivity and fairness. Social safety nets, equitable

access to AI benefits, and investments in digital infrastructure are essential components of a sustainable transition. In particular, the European Union has an opportunity to lead by example, fostering a balanced approach that not only accelerates technological innovation but also ensures that the socioeconomic fabric of its member states remains resilient.

Ultimately, the successful adoption of AI in the workplace hinges on creating an ecosystem where workers are empowered to transition seamlessly into new roles, leveraging AI as a tool for innovation rather than a cause for displacement. This vision requires a concerted effort to align educational systems, corporate practices, and policy frameworks to support an equitable, AI-driven future.

## 8. Conclusion

While AI holds the potential to revolutionize industries, boost productivity, and create new opportunities, it also carries significant risks, particularly in terms of labor displacement, income inequality, and regional economic divides. Regional differences in AI adoption require select policy strategies which manage technology advances against economic and social equilibrium requirements. The research indicates AI can significantly boost productivity because it may add between 4% and 6% to global annual GDP. The productivity gain from AI implementation does not occur at the same level between different industries and geographic areas. Finance and healthcare and logistics sectors show substantial efficiency improvements, but lower and middle-income nations face high risks of automation in their clerical and repetitive administrative tasks.

Developed European economies will experience AI changes primarily through regulatory frameworks and labor protection standards and speed of AI adoption. The AI act in Europe serves as a protective measure because it provides oversight yet introduces delays for AI implementation compared to US market-driven policies. The implemented regulatory approach provides protections to labor markets while achieving fair economic distribution. The transition requires organizations to spend money on reskilling and upskilling programs while developing AI-based job creation methods to help workers adapt to changing roles.

Developing economies need to develop AI readiness at the same time as they work to avoid being left behind economically. AI readiness measurements show strong relations with both government policies and infrastructure development because high-income nations consistently achieve higher scores on AI readiness indices. Developing nations confront two major obstacles which result in their dependence on foreign innovation because they lack sufficient digital infrastructure and restricted access to Artificial Intelligence technologies. AI technology enables developing nations to bypass particular obstacles in their development by implementing solutions that fix systemic problems especially in education, healthcare and logistics sectors.

AI implementation in South America demonstrates problems together with positive outcomes from its adoption. The analysis shows AI penetration in the area spans from substantial in Brazil and Chile to limited in less developed nations since wealth levels determine database capacity and readiness. The existence of dissimilar AI knowledge distributions in South America combined with gaps between the region and wealthy international nations requires immediate policy solutions to promote technological developments without jeopardizing the safety of at-risk employees. Proactive measures involving strategic investments in AI training infrastructure development and policy reforms will reduce economic exclusion risks, so AI contributes to sustainable development across the region.

Ultimately, the economic course AI follows depends heavily on the ability of leaders in government and business sectors and societies to handle its obstacles. A strategic combination of adaptable workforce programs and equitable benefits distribution with inclusive growth initiatives will form the foundation of

economic progress powered by AI instead of social inequality expansion. Global economies should study past technological shifts to create innovative policies which will help them use AI effectively while reducing its economic disturbances.

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